

Intact Technology

Ergonomics Risk Control Services

Where innovation meets experience to solve your technology risk management needs. Working with Intact Technology means you can rely on an exceptionally responsive team that is highly knowledgeable about the dynamic technology industry. We don't just know tech, we're passionate about it and those who share our focus. Because of our flat organization, you will always reach an empowered decision-maker who can promptly solve your risk management needs.

Our risk management services are built to deliver high-quality solutions to help safeguard against risks that threaten your business success. And our flexible, innovative risk control services identify loss mitigation strategies for existing—and emerging—issues and technologies.

The Issues

Ergonomic-related injuries and illnesses are the leading causes of lost workdays for U.S. businesses. According to the U.S. Bureau of Labor Statistics, nearly one-third of lost-time incidents involve overexertion or repetitive motions. Ergonomic assessments can help you recognize the potential and prevent these incidents. Collectively known as cumulative trauma disorders, these injuries include:

- Low-back pain
- Strains and sprains
- Hernias
- Carpal tunnel syndrome
- · Tendonitis
- · Hand-arm vibration syndrome

How do you identify the causes of these problems? And what are the best ways to control them?

The Answers

With Intact Technology's risk control services, our own highly-trained risk control and ergonomics specialists are available for assessments and consultation.

Our team understands how to recognize and control the risk factors that can lead

Our specialized ergonomics services include:

- Identification, evaluation and prioritization of ergonomic risk factors through observation of work tasks and review of ergonomic-related injuries
- Recommended solutions to control high-priority risk factors
- Development of an action plan to implement the chosen solutions
- Monitoring and measurement of action plan progress and results, adjusted as needed
- Instruction to enable your designated staff to deliver ongoing training



to injury from overexertion or repetitive motion. We're ready to share that expertise with you.

Our ergonomic assessments can address:

- Manufacturing workstations
- Warehouse pick-and-pack operations
- · Distribution and delivery operations
- Material-handling operations
- · Computer workstations
- Any process where cumulative trauma disorder risk factors exist

You can request our ergonomic services through your Intact Technology risk control consultant, who can also provide information about our other specialty risk control services.

Intact Technology's risk control services are available for our broad customer base and include:

- Risk control consultation including customized service action plans
- · Cyber risk evaluation
- Assistance with business continuity planning
- · Fleet safety management
- · Ergonomic program management
- Online and classroom safety training

About Intact Insurance Specialty Solutions

Throughout the United States, Intact Insurance Specialty Solutions' underwriting companies offer a broad range of specialty insurance products through independent agencies, regional and national brokers, wholesalers and managing general agencies. Each business is managed by an experienced team of specialty insurance professionals focused on a specific customer group or industry segment, and providing distinct products and tailored coverages and services. Targeted solutions include group accident and health; commercial and contract surety; entertainment; environmental; excess property; financial institutions; financial services; inland marine; management liability; ocean marine; public entities; technology; and tuition refund. For further information about U.S. products and services visit: intactspecialty.com.

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