



Intact Technology | Risk Control Services

Where innovation meets experience to solve your technology risk management needs. Working with Intact Technology means you can rely on an exceptionally responsive team that is highly knowledgeable about the dynamic technology industry. We don't just know tech, we're passionate about it and those who share our focus. Because of our flat organization, you will always reach an empowered decision-maker who can promptly solve your risk management needs.

Our risk management services are built to deliver high-quality solutions to help safeguard against risks that threaten your business success. And our flexible, innovative risk control services identify loss mitigation strategies for existing—and emerging—issues and technologies.

Target Industries Include:

- Information Technology
- Medical Technology and Science
- Telecommunications
- Electronic Manufacturers
- Integration Contractors
- Instrument Manufacturers
- CleanTech/Solar

Services Include:

- Risk control consultation including customized service action plans
- Cyber risk evaluation
- Assistance with business continuity planning
- Fleet safety management
- Ergonomic program management

- Online and classroom safety training including programs offered through vetted third-party relationships
- Ergonomic workstation evaluations
- Loss control program audits
- Premises security and burglary exposure management
- Fire protection specification consultation for new buildings/renovations
- Product safety and quality control audits
- Property conservation program audits
- Infrared thermography program
- Equipment breakdown and jurisdictional boiler and pressure vessel inspections
- Fire protection system plan review

Safety Promotes Profitability

Achieving growth and profitability in today's competitive environment requires much more than the right product or service. You must also operate efficiently, and that means operating safely. Injuries to your employees or to the public, including vehicular accidents, product-related damages, fires and other losses can result in immediate expenses potentially affecting your bottom line. But you may also incur hidden costs in the form of lost productivity, reputational risk and missed market opportunities.

Why Intact Technology?

Expertise. Personalized. Responsive.

Our technology risk control specialists are dedicated to serving the telecommunications, information technology, medical technology and electronics manufacturing industries. Our areas of expertise include—but are not limited to—worker safety, fleet accident prevention, product liability assessments, ergonomic workstation evaluations, fire prevention, assistance with business continuity planning and other loss control topics.

Customized Risk Solutions

We're here to help you compete successfully by making your operations safer. Our team of risk control specialists also

provides customized analysis of the unique risks affecting your organization. We start with an effective service plan that includes a detailed analysis of your personnel, materials, equipment, technology and culture of safety. As you implement the plan, your local Intact Technology risk control service team will check-in periodically for joint progress evaluations and to offer insight on any necessary adjustments to the plan.

Service When You Need It Most

Your dedicated Intact Insurance account coordinator can develop and monitor an appropriate service plan while facilitating risk control services for your company. Empowered to make decisions locally, your account coordinator is your go-to person for all of your Intact Insurance risk control services.

Our service approach can also offer a documented annual report including:

- Risk control services provided
- Progress on our agreed-upon goals and objectives
- Status of our recommendations
- Loss analysis from a loss-prevention perspective
- Future service effort proposals

About Intact Insurance Specialty Solutions

Throughout the United States, Intact Insurance Specialty Solutions' underwriting companies offer a broad range of specialty insurance products through independent agencies, regional and national brokers, wholesalers and managing general agencies. Each business is managed by an experienced team of specialty insurance professionals focused on a specific customer group or industry segment, and providing distinct products and tailored coverages and services. Targeted solutions include group accident and health; commercial and contract surety; entertainment; environmental; excess property; financial institutions; financial services; inland marine; management liability; ocean marine; public entities; technology; and tuition refund. For further information about U.S. products and services visit: intactspecialty.com.

Intact Insurance Specialty Solutions is the marketing brand for the insurance company subsidiaries of Intact Insurance Group USA LLC, a member of Intact Financial Corporation (TSX: IFC), the largest provider of property and casualty insurance in Canada and a leading specialty insurance carrier in North America. The insurance company subsidiaries of Intact Insurance Group USA LLC include Atlantic Specialty Insurance Company, a New York insurer, Homeland Insurance Company of New York, a New York insurer, Homeland Insurance Company of Delaware, a Delaware insurer, OBI America Insurance Company, a Pennsylvania insurer, OBI National Insurance Company, a Pennsylvania insurer, and The Guarantee Company of North America USA, a Michigan insurer. Each of these insurers maintains its principal place of business at 605 Highway 169 N, Plymouth, MN 55441, except The Guarantee Company of North America USA, which is located at One Towne Square, Southfield, MI 48076. For information about Intact Insurance Specialty Solutions products and services available in Canada, visit: intactspecialty.ca and for information about Intact Financial Corporation, visit: intactfc.com.



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