



Intact Technology | Industry Solutions for System Integrators

Where innovation meets experience to solve your technology risk management needs. Working with Intact Technology means you can rely on an exceptionally responsive team that is highly knowledgeable about the dynamic integration contractors industry. We don't just know tech, we're passionate about it and collaborate with others who share our focus. Because of our flat organization, you will always reach an empowered decision-maker who can promptly solve your risk management needs.

Our tailored solutions for auto, general liability, information risk, professional liability, property, umbrella, workers compensation and international exposures are available for a broad range of integration contractors.

We provide a comprehensive range of property-casualty coverages and services tailored for the technology industry. Our solutions target the following industries:

Acoustics/Audio/Audio Visual

- Pro sound
- Unified communications
- Videoconferencing

Phone/Data/Networks

- Cabling
- CATV/MATV/IPTV
- Clocks
- Digital signage
- Equipment racks/cabinets/wall plates
- Fiber optics

- Networking
- Nurse call systems
- Telephony

Life Safety/Fire/Security

- Access control
- CCTV
- Fire alarms
- Security/alarm systems
- Video
- Lighting
- Low-voltage lighting

Specialized Protection; Unique Needs

Recognizing the risks and exposures impacting integration contractors, we offer a suite of broad professional liability coverages, including

technology errors or omissions, information risk, communications liability, and regulatory proceedings coverage.

- Worldwide coverage
- Information Technology Solutions™ – Complete
 - Admitted errors or omissions coverage; enterprise-wide policy language
 - Modular approach to easily add:
 - Information risk liability, including first-party coverages
 - Communications liability coverage; including software code
 - Privacy administrative proceedings, fines and consumer redress liability

Property and Casualty

Property Protection—additional property coverages for technology may include:

- Brands and labels expense
- Patterns, molds and dies
- Precious metals
- Properties at other locations
- Trade shows & exhibitions
- Property in transit
- International air shipments
- Utility service interruption
- Contingent business income

Liability protection—our automatic coverage extension automatically provides coverage for:

- Blanket additional insured (primary and non-contributory coverage)
- Aggregate limit per project
- Blanket waiver of subrogation
- Bodily injury redefined; mental anguish
- Broadened named insured
- Broadened property damage
- Worldwide coverage territory
- Product recall expense
- International

- Global program offering excess difference in conditions/difference in limits coverage via endorsement to the package policy
- Local admitted coverage available
- Foreign voluntary workers compensation; includes unlimited repatriation expense
- Kidnap and ransom coverage
- Business travel accident

Superior Claims Service

No matter how much you prepare, claims happen. And when they do, you deserve an accessible partner who understands your loss and how to quickly resolve matters. Our claims professionals know technology business. This experience means you can anticipate superior customer service in response to your sophisticated needs. Our claims services include:

- 24/7 claims reporting options
- Initial claimant/injured party contact within 24 hours
- Timely and thorough claim investigations
- Dedicated resources with deep industry expertise

Minimized Risk

Our risk management services are built to deliver high-quality solutions to help safeguard against risks that threaten your business success. Our flexible, innovative risk control services identify loss mitigation strategies for existing—and emerging—issues and technologies.

Services include:

- Risk control consultation including customized service action plans
- Cyber risk evaluations
- Assistance with business continuity planning
- Fleet safety management
- Ergonomic program management
- Online and classroom safety training

The Benefits of a Intact Insurance Solution

- A team of underwriters with the specialized experience and expertise to serve the integration contractors market, with the authority to make underwriting decisions
- Seasoned claims and risk control professionals who understand your businesses
- Our unwavering dedication to working with independent insurance agents and brokers

About Intact Insurance Specialty Solutions

Throughout the United States, Intact Insurance Specialty Solutions' underwriting companies offer a broad range of specialty insurance products through independent agencies, regional and national brokers, wholesalers and managing general agencies. Each business is managed by an experienced team of specialty insurance professionals focused on a specific customer group or industry segment, and providing distinct products and tailored coverages and services. Targeted solutions include group accident and health; commercial and contract surety; entertainment; environmental; excess property; financial institutions; financial services; inland marine; management liability; ocean marine; public entities; technology; and tuition refund. For further information about U.S. products and services visit: intactspecialty.com.

Intact Insurance Specialty Solutions is the marketing brand for the insurance company subsidiaries of Intact Insurance Group USA LLC, a member of Intact Financial Corporation (TSX: IFC), the largest provider of property and casualty insurance in Canada and a leading specialty insurance carrier in North America. The insurance company subsidiaries of Intact Insurance Group USA LLC include Atlantic Specialty Insurance Company, a New York insurer, Homeland Insurance Company of New York, a New York insurer, Homeland Insurance Company of Delaware, a Delaware insurer, OBI America Insurance Company, a Pennsylvania insurer, OBI National Insurance Company, a Pennsylvania insurer, and The Guarantee Company of North America USA, a Michigan insurer. Each of these insurers maintains its principal place of business at 605 Highway 169 N, Plymouth, MN 55441, except The Guarantee Company of North America USA, which is located at One Towne Square, Southfield, MI 48076. For information about Intact Insurance Specialty Solutions products and services available in Canada, visit: intactspecialty.ca and for information about Intact Financial Corporation, visit: intactfc.com.



Visit intactspecialty.com/technology or contact **Melissa Goto** at 781.332.7646 or mgoto@intactinsurance.com for more information.