

Intact Technology

Our Capabilities

Working with us

Working with Intact Technology means you can rely on an exceptionally responsive team that is highly knowledgeable about the dynamic technology industry. We don't just know tech; we're passionate about it and those who share our focus. Because of our flat organization, you will always reach an empowered decision-maker who can promptly solve your risk management needs.

Our target classes include:

- · Cleantech/solar
- Electronic manufacturers
- Information technology
- · Instrument manufacturers
- Integration contractors
- Medical technology/life sciences
 - » Contract Manufacturings
- » Human Clinical Trials Coverage
- » Medical Device Manufacturers
- Telecommunications

Intact Technology Insurance has a singular focus: protecting technology companies through property, casualty and professional insurance. Our deep familiarity with this sector means we understand your exposures and provide tailored coverages and services to minimize your risks and liability, and protect your bottom line.

Our Coverages

- Auto
- Errors or omissions
- · General liability
- International
- Medical technology products
- · Network security and information risk
- Property
- Umbrella

- · Workers compensation
- Specialized Productions
- Information Technology Solutions[™]- Complete
- Primary and excess products liability including clinical trials
- · Professional services financial loss E&O

Risk Management

Our risk management services deliver practical, high-quality solutions to help safeguard against risks that





threaten business success. Our flexible, innovative risk control services identify loss mitigation strategies for existing—and emerging—issues.

Services include:

- Risk control consultation including customized service action plans and safety training
- Cyber risk evaluation
- · Assistance with business continuity planning
- Fleet safety management
- · Ergonomic program management

Targeted Resources

 Operating safely and efficiently requires observing best practices and remaining abreast of emerging risks and technologies. We can help keep you a step ahead through our team's technology expertise.

Self-service matters so we also provide:

- · Online safety education resources
- · Automated risk assessment tools

- · Ongoing publication of technology whitepapers
- Various third-party vendor resources for targeted needs (e.g., breach notification, employment verification, etc.)
- Affiliations with multiple industry associations reinforcing our position as a technology risk management thought-leader

Claims Services

No matter how much you prepare, claims happen. And when they do, you deserve an accessible partner who understands your loss and how to quickly resolve matters. Our claims professionals know technology business. This experience means you can anticipate superior customer service in response to your sophisticated needs.

Our claims services include:

- 24/7 claim reporting options
- · Initial claimant/injured party contact within 24 hours
- Timely and thorough claim investigations
- Dedicated resources with deep industry experience

About Intact Insurance Specialty Solutions

Throughout the United States, Intact Insurance Specialty Solutions' underwriting companies offer a broad range of specialty insurance products through independent agencies, regional and national brokers, wholesalers and managing general agencies. Each business is managed by an experienced team of specialty insurance professionals focused on a specific customer group or industry segment, and providing distinct products and tailored coverages and services. Targeted solutions include group accident and health; commercial and contract surety; entertainment; environmental; excess property; financial institutions; financial services; inland marine; management liability; ocean marine; public entities; technology; and tuition refund. For further information about U.S. products and services visit: intactspecialty.com.

Intact Insurance Specialty Solutions is the marketing brand for the insurance company subsidiaries of Intact Insurance Group USA LLC, a member of Intact Financial Corporation (TSX: IFC), the largest provider of property and casualty insurance in Canada and a leading specialty insurance carrier in North America. The insurance company subsidiaries of Intact Insurance Group USA LLC include Atlantic Specialty Insurance Company, a New York insurer, Homeland Insurance Company of New York, a New York insurer, Homeland Insurance Company of Delaware, a Delaware insurer, OBI America Insurance Company, a Pennsylvania insurer, OBI National Insurance Company, a Pennsylvania insurer, and The Guarantee Company of North America USA, a Michigan insurer. Each of these insurers maintains its principal place of business at 605 Highway 169 N, Plymouth, MN 55441, except The Guarantee Company of North America USA, which is located at One Towne Square, Southfield, MI 48076. For information about Intact Insurance Specialty Solutions products and services available in Canada, visit: intactspecialty.ca and for information about Intact Financial Corporation, visit: intactfc.com.



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