

**Intact Public Entities** 

# **Risk Control Services**

Our skilled team of public sector risk management specialists is dedicated to partnering with you to manage risks specific to your community. Our team has deep expertise — averaging more than 20 years of experience serving public entities — and we are well equipped to deliver high-quality solutions.

Intact Public Entities understands your community is unique. As local government specialists with a deep understanding of property and casualty insurance solutions, we know how to properly protect your assets and minimize your risks.

Our target segments include:

- Cities and towns
- Counties
- Public water districts
- Sanitation districts
- Fire districts
- Emergency response
- Other publicly-funded districts

# **On Site Training Seminars**

- Accident Investigation
- Automobile Risk Management
- Contractural Risk Transfer
- Employment Practices Liability including Harassment Prevention & Diversity
- Law Enforcement Overview for Risk
  Managers
- Law Enforcement Distracted
   Driving
- Law Enforcement Liability for Law Enforcement Supervisors
- Jail Liability for Jail Supervisors
- Property: Cleaning Up Your Property Schedules
- Public Officials Liability: More than Just Zoning
- Risk Management 101

- Sewer Backup
- Slips and Falls
- Volunteers
- Who's the Most Distracted Driver

### **Train-the-Trainer**

- Emergency Vehicle Operators Course (EVOC)
- Coaching the Experienced Driver
- Coaching the Public Works Vehicle
   Operator

# **Online/On-Demand Training**

- Dedicated online portal for EPL policyholders
- Access to over 300 online courses
   through LocalGovU
- Online resource center with access to industry articles and risk management knowledge



Visit intactspecialty.com/public-entities for more information or contact Kenny Smith at 303.531.3843 or kwsmith@intactinsurance.com.



#### **Risk Control Services are Available Virtually**

While face-to-face meetings are the most effective way to maximize our risk management services, they're not always possible. Whether a large group of employees isn't easily accessible, or extenuating circumstances prevent on-site visits from occurring, our remote options deliver extended reach and convenience while still providing our value-added benefits — at no added cost to you.

Our risk management team is available to consult with you on enhancing your existing risk management training program, or starting one from scratch. We conduct free manager-level risk control seminars on such topics as law enforcement liability, sexual harassment and other training programs designed for your specific risk control needs.

#### Same Services, New Virtual Format!

Our Risk Control services are available virtually until we can begin traveling and meeting in person again.

- Collaborative exposure analysis and specific problem identification
- Virtual seminars and educations
- · Claims analysis to help manage your loss trends
- Online training provided by Lexipol

#### **Questions to Consider:**

- When was the last time you reviewed your departmental practices and policies?
- Have you reviewed your employment practices handbook this year?
- What fleet policies do you have in place?
- How are you evaluating the effectiveness of your law enforcement training?

#### Live Video Streaming: What to Expect

- Prior to the meeting, your Risk Control Consultant will forward a WebEx link and dial-in details.
- Most virtual meetings are conducted at your workstation with audio and the ability for both parties to see a shared document on-screen.
- Occasionally, it is beneficial for you to virtually walk us through a building or show us an accident location. Smart phones or tablets work great for this. Your Risk Control Consultant will develop a walk-through plan, if needed, listing items to view and a suggested path for the camera person.
- After the meeting, your Risk Control Consultant will follow up with a detailed written recap of everything dicussed as well as any next steps.

#### **About Intact Insurance Specialty Solutions**

Throughout the United States, Intact Insurance Specialty Solutions' underwriting companies offer a broad range of specialty insurance products through independent agencies, regional and national brokers, wholesalers and managing general agencies. Each business is managed by an experienced team of specialty insurance professionals focused on a specific customer group or industry segment, and providing distinct products and tailored coverages and services. Targeted solutions include group accident and health; commercial and contract surety; entertainment; environmental; excess property; financial institutions; financial services; inland marine; management liability; ocean marine; public entities; technology; and tuition refund. For further information about U.S. products and services visit: <u>intactspecialty.com</u>.

Intact Insurance Specialty Solutions is the marketing brand for the insurance company subsidiaries of Intact Insurance Group USA LLC, a member of Intact Financial Corporation (TSX: IFC), the largest provider of property and casualty insurance in Canada and a leading specialty insurance carrier in North America. The insurance company subsidiaries of Intact Insurance Group USA LLC include Atlantic Specialty Insurance Company, a New York insurer, Homeland Insurance Company of New York, a New York insurer, Homeland Insurance Company of Delaware, a Delaware insurer, OBI America Insurance Company, a Pennsylvania insurer, OBI National Insurance Company, a Pennsylvania insurer, and The Guarantee Company of North America USA, a Michigan insurer. Each of these insurers maintains its principal place of business at 605 Highway 169 N, Plymouth, MN 55441, except The Guarantee Company of North America USA, which is located at One Towne Square, Southfield, MI 48076. For information about Intact Insurance Specialty Solutions products and services available in Canada, visit: <u>intactspecialty.ca</u> and for information about Intact Financial Corporation, visit: <u>intactfc.com</u>.



Visit intactspecialty.com/public-entities for more information or contact Kenny Smith at 303.531.3843 or kwsmith@intactinsurance.com.

This material is intended as a general description of certain types of insurance coverages and services. Coverages and availability vary by state; exclusions and deductibles may apply. Please refer to your insurance policy or consult with your independent insurance advisor for specific information about coverages, terms and conditions. Some coverage may be written by a surplus lines insurer through a licensed surplus lines broker. Surplus lines insurers do not generally participate in state guaranty funds and insureds are therefore not protected by such funds.

