



**Making our
Communities More
Resilient**



2020 Charitable Trust Report

Across the Intact organization, being socially responsible is a core value. Though 2020 was unprecedented, our commitments remained unchanged — to support employee and producer volunteer, leadership and philanthropic efforts. The Trust additionally advances education through a matching gift program and a college scholarship program. In this annual report, we are pleased to share insights on the Trust's 2020 sponsorships that reinforced our community's spirit of giving and compassion.

No matter what types of challenges we face, Intact Insurance Specialty Solutions strives to make an impact on our communities. We're pleased to share some of our initiatives and charitable efforts from 2020.

Our Values

Our core Values define who we are, how we behave and how we maintain our reputation.



Integrity

Being honest, open and fair, setting high standards, and standing up for what is right.

Respect

Being kind, seeing diversity as a strength, and being inclusive and collaborative.

Customer-driven

Listening to our customers, making it easy, finding solutions, and delivering second-to-none experiences.

Excellence

Acting with discipline, driving to outperform, embracing change, improving every day, and celebrating success, yet remaining humble.

Generosity

Helping others, protecting the environment, and making our communities more resilient.

2020 Highlights

\$500k

Donated to support local communities through Covid-19

"Imagine my surprise when we received the generous donation today from Intact! This couldn't have come at a better time. Since the covid-19 pandemic hit, we experienced a surge in our meal services (from 1400 a day to 4000). Thanks to partners like yourselves, we've been able to continue to keep our doors open, serve 3 meals a day and keep our participants and our employees safe and healthy."

– Midnight Mission, Los Angeles, CA



\$126k

Donated to various nonprofits and educational institutions



\$48k

Awarded in scholarships to sixteen students

\$500k

Donated to address racial inequality through youth education

"With Covid-19 and the murder of George Floyd right here in our state, it has left our largely African American and low income families pretty desperate. We have been able to give out \$300,000 in emergency cash assistance, \$300,000 in rent relief and we've delivered 43,000 meals with our partners. We've given out 726 chrome books and iPads, we've given 1,000 families access to broadband, and we couldn't do it without you."

– Northside Achievement Zone, Minneapolis, MN





Charitable Contribution to Nonprofits

In 2020, the Trust awarded a total of \$126,000 to the various nonprofits and schools noted on the following pages.

Nonprofit Organizations

(Numbers in parenthesis reflect multiple donations throughout the year.)

Ability First

Alameda County Food Bank

Alsac/St. Jude's Children's Research Hospital (2)

Alzheimer's Association (2)

American Cancer Society

American Nurses Foundation

Angel Gowns/Facemasks By Baba

Annapolis Area Ministries Inc.

Beaumont Health Foundation

Beth Israel Deaconess Needham Hospital

Bowery Mission

Boy Scouts Of America

Brent's Place

Brook Durden

Brown University

Burbank Temporary Aid Center

Calvary Children's Home

Capc of Joaquin County

Chicago Food Depository

Children's Hospital of Los Angeles

Clarity Child Guidance Center

College Possible

Comet Education Fund

Community Foundation of Greenville

Community Servings

Congreso

Connecticut Hospitality Educational Foundation

Cradles To Crayons

CU Foundation

Dorothy Day Center

Family Promise of Morris County

FDNY Foundation, Inc. (Covid-19 Emergency Fund)

Feeding Southwest Virginia (2)

Five Acres – The Boys & Girls Aid Society
of Los Angeles County

Food Lifeline

Foodshare

Foundation for Morristown Medical Center

Gateway for Cancer Research

Girl Scout Troop 18378

Girl Scouts of San Jacinto Council

Give2sf/ Covid-19

Gleaners Food Bank

Greater Boston Food Bank

Greater Kansas City Community Foundation

Greg Hill Foundation

Habitat For Humanities Of NYC

Hartford Healthcare

Harvesters

Heroes For Children

Homeaid Colorado

Hunger Ends Here (Harvest Pack)

Hyde Park Neighborhood Club

In2vision Supported Employment

Insurance Industry Charitable Foundation (4)

Kid Care International

Local Office On Aging & Meals-On-Wheels

Maryland Food Bank

Massachusetts Covid-19 Relief Fund

Mayor's Fund To Advance New York
City (Covid-19 Emergency Fund)

Meals On Wheels

Meals On Wheels OC



Meals On Wheels West Los Angeles
Midnight Mission
Mid-Ohio Foodbank
Minnesota Lawyers Concerned For Lawyers
Montco Anti-Hunger
Morristown Soup Kitchen
NC Little Memorial Hospice
No Kid Hungry
North Fulton Community Charities, Inc.
North Point Ministries
Northwest Passage High School
Nourish.NJ
OC Community Resiliency Fund
Philabundance
Pinky Swear Foundation
Project Angel Heart
Prudence Crandall Center
Responder Rescue, Inc.
Roanoke Rescue Mission
San Antonio Food Bank
San Antonio Humane Society (Covid-19 Fund)
San Francisco-Marin Food Bank (2)
Science Museum Of MN
Seattle Foundation
Second Harvest
Sharing And Caring Hands
Smile Train Inc.
Special Olympics San Diego
St. Christopher Truckers Relief Fund
St. David's Center For Child & Family Development
St. Louis Area Foodbank

St. Mary's Food Bank
The Actuarial Foundation
The Boston Resiliency Fund
The Maurice J. Spagnoletti Foundation
The Montrose Center
The Neighborhood Boys & Girls Club
Thomas Jefferson University's Better Together Fund
Together Washington
Toys For Tots
United Way of the Lower Eastern Shore
United Way Bay Area
University of St. Thomas
UW Medicine
Wings (2)
Youth Frontiers Inc.
Zion Animal Lovers

Matching Gift Contributions to Educational Institutions

Bentley University
Brown University
Cristo Rey Jesuit High School
Hobart and William Smith Colleges
Hollins University
Lutheran High School of San Antonio
Michigan State University
Milbank High School Educational Foundation
Novato Charter School Foundation
Oak Knoll School
Special Olympics New Jersey
University of Rhode Island
Xavier High School

A Closer Look at Community Giving

Because of the pandemic, in-person employee volunteerism came to a halt. Though we missed those touchpoints with the organizations that mean the most to us, we were fortunate to still be able to contribute financially, and in some cases, virtually. Things may have looked a little different in 2020, but we were once again amazed and inspired by the range of charitable efforts supported by our employees and producer partners. Take a closer look at just some of our community's efforts throughout the year in response to Covid-19 and social justice.



Our goal was to assist organizations in areas of need, such as hunger and health through this pandemic.

Supporting our Communities through Covid-19

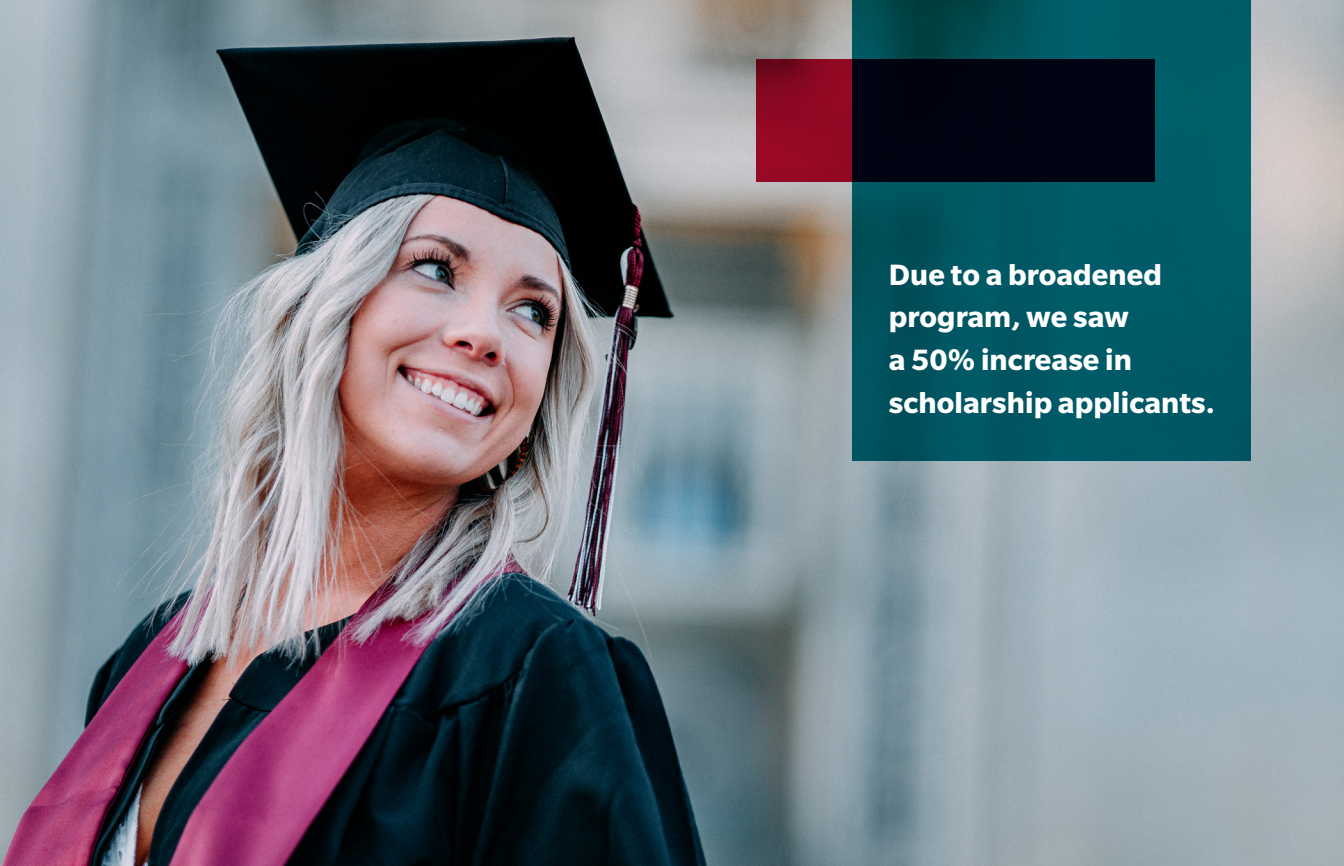
The well-being of our employees and customers is a top priority. When Covid-19 hit, we remained committed to helping our communities be resilient during this challenging time. Thanks to our parent organization Intact Financial Corporation, we were able to donate \$200k to Feeding America, the nation's largest hunger-relief organization that supports food banks throughout the country. Additionally, \$300k was contributed to local efforts within those communities where our employees live and work. Our goal was to assist organizations in areas of need, such as hunger and health through this pandemic. We asked each of our offices to host virtual engagement activities with their colleagues so everyone had the chance to participate in selecting an organization. Through videoconferences, calls and online surveys, our 22 offices donated to 48 worthy causes throughout the United States.

Standing Up for Social Justice

Early summer, our home office city of Minneapolis was in the global spotlight due to the tragic death of George Floyd. It was time for us to come together and live our values. Intact committed \$500k in donations for two nonprofits targeting racial inequality through youth education – Pathways to Education in Canada and Northside Achievement Zone (NAZ), in the U.S., which was identified by our employees based in the Twin Cities. NAZ serves the North Minneapolis neighborhood, addressing generational poverty and helping low-income children of color graduate from high school, college- or career-ready. In addition to this larger contribution, a matching gift was made available to augment employee donations. In total, \$225k was donated to the Northside Achievement Zone. We're excited to go beyond this sponsorship and become directly engaged with NAZ's efforts through volunteerism and more.

**We are committed
to living our values
and helping make a
difference where we
live and work.**





Due to a broadened program, we saw a 50% increase in scholarship applicants.

Intact Scholarship Program

For the 17th consecutive year, Intact Insurance Specialty Solutions has awarded scholarships to 16 high-school seniors, and as of last year, we opened it up to all post-secondary students. Additionally, we increased the gift amounts to \$3,000 and expanded eligibility to grandchildren. Due to the broadened program, we saw a 50% increase in scholarship applicants. Eight of these awards were given to our producers' children, while the other eight were given to our employees' children.

The recipients were selected based on criteria including academic performance, leadership and participation in school, as well as community activities. The program is administered by Scholarship America®, a nonprofit scholarship program administrator, and funded by our Charitable Trust.

Agencies and brokers with scholarship winners:

- Assurance Brokers, Ltd.
- ECBM Insurance Brokers and Consultants
- Hays Companies
- Marsh & McLennan Agency
- Marsh USA
- PSA Insurance and Financial Services
- Synapse Services LLC
- Wycoff Insurance

For more information about the Trust contact your relationship manager or email charitabletrust@intactinsurance.com. You may also visit our community giving page on intactspecialty.com. For ongoing updates on our community-giving efforts, subscribe to our blog: specialtyinsuranceblog.com/charitable-trust.

Board of Trustees: Carmen Duarte, Melissa Dugan, Joe Schmitt and John Treacy

